



**OTTAWA ENDOSCOPY
&
DAY SURGERY CENTRE**

October 20, 2011

Dear Doctors and patients,

You have undoubtedly heard or read about the issues surrounding the transmission of risk of infection to patients who had endoscopy procedures performed at Dr. Farazli's office on Carling Avenue. Following an inspection of Dr. Farazli's medical office in which these procedures were carried out, the College of Physicians and Surgeons determined that there were serious lapses in protocols and procedures relating to the cleaning and sterilization of endoscopy equipment following the completion of the procedure.

Ottawa Endoscopy & Day Surgery Centre first began treating patients in July 2005. From the beginning and continuously since that time we have always followed standard operating procedures and protocols for the cleaning and disinfecting of all equipment used in both endoscopy and minor surgical procedures. Our cleaning and disinfecting procedures and protocols are the same as those used in all hospitals throughout Ontario and elsewhere. We use automated sterilizing equipment that have been specifically designed and manufactured to ensure the highest level of sterilization of each piece of equipment used in a procedure.

Our doctors and nurses have all worked in similar surroundings and circumstances in Ontario hospitals and have been fully trained in the proper handling of medical equipment and devices that require thorough cleaning and disinfecting to ensure the elimination of the risk of infection. Indeed members of our staff have been involved in the creation of protocols in these areas for the hospitals in which they have worked.

Please be assured that Ottawa Endoscopy & Day Surgery Centre has always been and always will be committed to ensuring the highest levels of practice to ensure patient safety and well-being.

Yours truly,

Russell Kronick CEO
Ottawa Endoscopy & Day Surgery Centre